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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : David Allan Collins
Serial No. : 10/038,878
Filed : December 31, 2001
For : SYSTEM AND METHOD FOR DISTRIBUTED CALL
PROCESSING USING LOAD SHARING GROUPS
Group No. : 2685
Examiner : Charles C. Chow

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. §1.111

This communication responds to an Office Action dated August 25, 2004, which has a shortened statutory period for reply set to expire on November 25, 2004. Because November 25, 2004 is a federal holiday, the three-month deadline for filing will be extended to November 26, 2004.

Please amend the application as follows.